

## Provider Agreement

### Attachment A

#### **Electronic Comfort Pet (ECP)**

An Electronic Comfort Pet (ECP) is a realistic, mechanical/robotic comfort animal or pet, usually in the form of a cat or dog, but may include other animal variations that simulates movements, sounds, and responses of the actual animal. ECPs are highly effective in soothing a person with Alzheimer's Disease and Related Dementias (ADRD), helping to keep them engaged, provides redirection, and allows the caregiver to attend to other activities. Consumers experiencing anxiety and/or other behavioral health conditions, chronic conditions including, but not limited to heart disease, neurological disorders, cancer, or a hearing or vision impairment, as well as those experiencing social isolation or loneliness may also benefit from the ECP.

#### **Service Options:**

**Basic:** Consumer can use product out of the box or with minimal support from their caregiver.

**Advanced:** Consumer requires support in the use of the product due to advanced components such as software updates or application programming.

Consumers may receive two ECP per three-year timeframe. A Consumer may have an ECP at their own residence as well as at an alternate site such as a day program or family member's home. Care Managers may replace a lost or damaged ECP not to exceed two ECPs per three-year period.

Rate is dependent on a basic or advanced service model. The maximum allowable cost for the ECP service is \$600.00 per ECP per Consumer and two ECPs per three-year timeframe. One ECP is equal to one unit.

Rate methodology is a market rate value and dependent on features and amenities, such as voice commands, connectivity to smart phone, application programming etc.

Care managers should ensure the Consumer is interested in an ECP, confirm the Consumer or caregiver is able to replace the ECP battery, and evaluate the use of the ECP during in-home, virtual, and hybrid assessments.